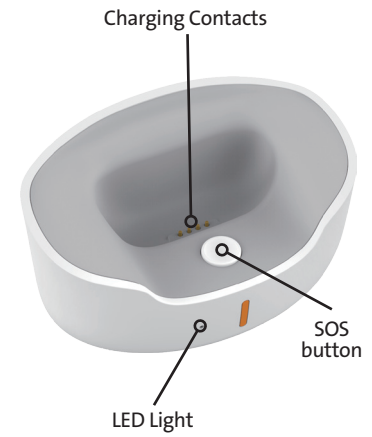
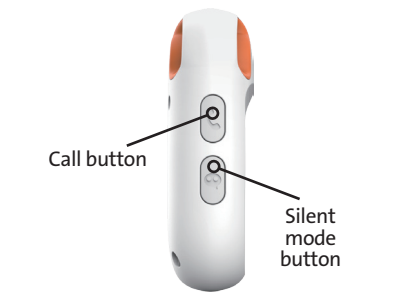


Getting to know your device



CareAlert®



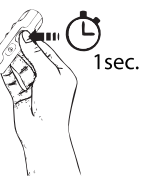
charging base

- Place the device on the charging base.
 - Connect the USB cable from charging base to the AC adaptor.
- The charging base light will glow when charging and turn solid when fully charged.

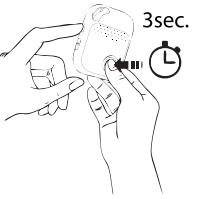
- TIP** For the first time use, please fully charge the battery for around 2~3 hours.
- TIP** When the battery level falls below 20% it will send a low battery warning message to people on the contact list via text message or APP.

Switching on and off device

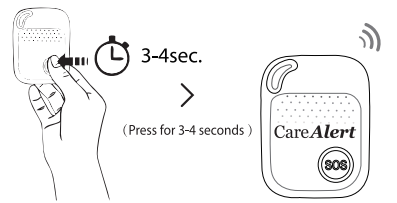
To turn ON
Press the CALL button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via the magnetic USB cable or by placing it into the docking station.



To turn OFF
Press and hold the side button and SOS buttons TOGETHER for 3 seconds until the LEDs turn off.



Activating an SOS Alarm



When you need help, press the SOS button for 3-4 seconds till you hear a voice prompt of activating an SOS alarm. This starts the sequence of "help me!" text message send to your emergency contact numbers followed by the outgoing calls.

- If the device fails to connect to the first number, it will call the second number after delay of 10 seconds. In case the second number fails to be connected as well, the system will connect to the third number etc.

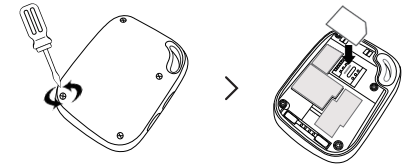
- Between each call, it will have 10 seconds delay, during this time, user can stop call sequence or prevent a possible false alarm by pressing the SOS button. The receiver of the call can also stop call sequence by pressing 1 on their mobile phone during two way talking.
- Use the side buttons +/- to adjust the sound volume during a call.

TIP Please remember to program emergency contact numbers. It is not mandatory for all five authorized numbers to be set, however a minimum of one must always be set.

TIP Please be patient during the call sequence. There can be short delays as the alarm calls phones who maybe out of range or delivered to people's voicemail.

Installing SIM Card

If you have chosen to supply your own SIM card, please follow these steps:



- Unscrew the back cover and remove.
- Insert the SIM card and make sure it's activated with credits.
- Put the cover back and tighten the screws.

TIP Before installing the SIM card, check if the SIM card has PIN code or not, if yes, please use a cell-phone to remove the card's PIN code.

What do the lights mean?

Cellular signal indicator--Green

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Means	The device has a stable cellular signal	The device is registered to the cellular network

Positioning indicator--Blue

Blue	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds	Light Off
Means	The device has no latest location fix	The device has latest location fix	The device is not fixing the latest location

Power indicator--Red

Red	Red ON (solid)	Red shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

Red	Red Blinking Quickly	Red Off or blinking slowly
State	Battery power is lower than 20%	The device is charging

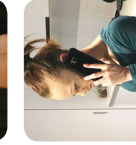


For more information including Video Tutorials Go to: Carealert.com.au/gpsmanual

HOW IT WORKS



Includes no motion, perimeter fence and fall detection auto activation (if enabled)



When there's an emergency situation, **PRESS YOUR SOS BUTTON** for 3 seconds

Once activated the pendant will immediately alert your emergency contacts via sms and/or a phone call.

The SMS will contain a link to Google maps with your location.



YOUR EMERGENCY CONTACTS (including Triple Zero) will be able to talk to you via the pendant until help arrives.

Your family and friends can contact you through your CareAlert Pendant anytime by simply dialling the SIM Card number of your device.
YOUR DEVICE WILL AUTOMATICALLY ACCEPT THE CALL.

There are a variety of useful SMS commands that you can send to your device to receive helpful information:



1: SMS LOC

This will send you the Google Map Location of your device by SMS

2: SMS FINDME

This will prompt your device to emit a voice message to assist you in searching for its location.

3: SMS BATTERY

This will inform you the charge level of your CareAlert GPS Pendant.

IMPORTANT

Your system has been fully programmed as per your instructions.

If you would like any further programming changes you will need to contact CareAlert on **1300 75 85 95** (**\$25 fee may apply**).

Alternatively for an extra \$3.50/month you can make your own changes anytime via a personal online portal.

Please note that if you have chosen to use our low cost managed SIM – this is for emergency use only and allows approx. 10 emergency activations per month.

CREDIT IS REAPPLIED EVERY MONTH. IF CREDIT HAS BEEN USED, SYSTEM WILL STILL CALL 000.



CAUTION

Please comply with the instructions to maximise the lifespan of this product.

Do not use or store this unit in dusty environments.

Do not expose this unit to excessive heat or cold.

Clean the unit using a piece of dry cloth. Do not use chemicals or detergents on this unit.

Do not take apart or tamper with this unit.

Using batteries contrary to those recommended will cause operational errors.

Protect your privacy by keeping the IMEI and SIM information in a safe location.

Quick Start Guide



www.carealert.com.au

CareAlert

1300 75 85 95